



## DAYCARE RULES AND REGULATIONS

The purpose of UPTOWN DAWG is to provide a safe, fun and stimulating social environment for dogs!  
To ensure the health and safety of your pet and of our other guests, we require all of our clients comply with the following rules and regulations.

**Age:** We accept dogs of all ages once housetrained. Puppies must have all vaccinations before entering daycare. Puppies and Shelter dogs must be in the home for at least 1 month prior to coming to daycare. Uptown Dawg reserves the right to refuse any dog.

**Sex:** All dogs must be spayed or neutered by 6 months of age. Some exceptions apply up to 1 year.

**Shots:** All dogs must have up-to-date vaccinations. Owners must submit written proof that their dogs have current DHLPP (Distemper), Rabies, and Bordetella (kennel cough) vaccinations. Your dog must be on a Flea & Tick & Lice Program all year long.

**Health:** All dogs must be in good health. Owners will need to certify that their dog(s)is/are in good health and have not been ill in the last 30 days. On admission, all dogs must be free from any condition that could potentially jeopardize other dogs. (eg. Puppy papilloma, lice, fleas, coughing or colds). Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health in order to be admitted or readmitted~ Once admitted, please alert staff to any change in your dog's health that requires medication, even if we will not be required to administer it. If your dog is not feeling well, ie. vomiting or diarrhea, please do not bring him/her to daycare. Please be advised that if we believe that your dog requires immediate attention by a veterinarian, we will notify you, transport your dog and obtain veterinary services and charge your account for the full amount incurred for the treatment of your dog. These charges must be paid in full at the time that you pick up your dog.

**Behavior:** All dogs must be non-aggressive and not food or toy protective. Owners will need to certify that their dog(s) have not harmed or shown aggression or threatening behavior towards any person or other dog(s). Please remember that your pet will be spending time with other pets and the health and safety of all our animals is our main concern.

**Application:** All dogs must have a complete, up-to-date and approved application on file prior to attending daycare. We will assess your dog with a 2-hour free trial to determine if they are accepted into our pack.

**Gear:** Daycare dogs must wear a flat clip collar for playcare. (No choke chains or martingales) If your dog does not come in with the collar, we will charge you \$10 for a clip collar and keep it on site for your dog's playcare days. Dogs must be brought into the facility on leash.

**Rates:** We offer daily daycare rates and pre-paid packages available. Prices do not include 5% GST. Once a Daycare package is purchased it is **NON-REFUNDABLE. It can only be transferable to another client for same value or can be transferred to be used for other services. There is a 10% service fee on the remaining balance when transferred to be used as a credit for other services**

Initial

**Hours:** Monday - Friday from 6am-6:30pm, Saturdays 9am-6pm, Sunday 11pm-6pm. Additional charges apply for early drop-offs or late pick-ups until 8pm at the latest. Holidays we are open 12-5pm.

**All services & products must be paid for at the time of purchase. No accounts/tabs will be made for products or services rendered.**

\_\_\_\_\_  
Name of Owner

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## DAYCARE AGREEMENT & WAIVER FORM

I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending daycare at Uptown Dawg Corp.

I also understand and agree that in admitting my dog(s), Uptown Dawg Corp. has relied upon my representation that my dog(s) is/are in good health and have not harmed or shown aggressive or threatening behavior towards any person or any other dog.

I further understand that due to the way that dogs interact with one another, minor cuts and scratches and injuries can occur even though the dogs are carefully supervised at all times.

While my dog(s) is/are in the care and custody of Uptown Dawg Corp. if I am unreachable in the event of an emergency, I hereby authorize Uptown Dawg Corp. and its agents, and/or representatives to seek immediate veterinary care for my dog.

I understand that all costs in connection with, veterinary, medical or other treatment, shall be my responsibility and I am herewith providing Uptown Dawg with a credit card imprint which I authorize to be used for such purposes.

I hereby release and agree to save and hold harmless, Uptown Dawg Corp. & its directors, officers, shareholders, employees, assistants, members and agents from any and all liability, claims, suits, actions, loss, injury or damage of any nature or kind, or for any liability, claims, suits, actions, loss, injury, or damage which I or my dog(s) may sustain or which may be caused in any way by my dog(s). I specifically, without limitation, agree to fully indemnify Uptown Dawg Corp. for any and all such liability, claims, suits, actions, losses, injury or damage.

I certify that I have read and understand the rules and regulations set forth herein and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions and statements of this agreement and confirm the truthfulness of the contents of the Application form completed by me. I am of the full age of eighteen years of age.

**Although we carefully screen all applicants, occasionally we discover that this is not an appropriate environment for every dog. Uptown Dawg reserves the right to permanently remove a dog from daycare at any time. In the event your dog is unable to return due to behavior issues, daycare packages are not refundable, only transferrable**

initial

\_\_\_\_\_  
Name of Owner

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## DAYCARE APPLICATION FORM

Date of Application: \_\_\_\_\_ Assessment by (Employee Name): \_\_\_\_\_

### DOG'S INFORMATION:

Dog's Name: \_\_\_\_\_ Nicknames: \_\_\_\_\_

Breed: \_\_\_\_\_ Birthdate: \_\_\_\_\_

Sex: Male \_\_\_ Female \_\_\_ Spayed / Neutered? \_\_\_ Yes \_\_\_ No \*\*If NO, when? \_\_\_\_\_

### DOG OWNER INFORMATION:

Primary Owner's Name: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Additional Owner's Name: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Additional Phone Numbers: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Email Address: \_\_\_\_\_

Additional Email Address: \_\_\_\_\_

How did you hear about Uptown Dawg? \_\_\_\_\_

### EMERGENCY INFORMATION:

Emergency Contact: (In addition to yourself): \_\_\_\_\_

Emergency Phone Numbers:

(home) \_\_\_\_\_ (work) \_\_\_\_\_ (cell) \_\_\_\_\_

### VETERINARIAN:

Vet Clinic Name: \_\_\_\_\_

Address / Phone Number: \_\_\_\_\_

Copy of Vaccinations attached? \_\_\_yes \_\_\_no

*Bordatella (expiry date) :* \_\_\_\_\_

*Rabies (expiry date) :* \_\_\_\_\_

*Distemper (expiry date) :* \_\_\_\_\_

*Titers Test (if applicable) date:* \_\_\_\_\_

*Last treated for Fleas/Ticks/Lice :* \_\_\_\_\_

**HEALTH & CARE INFORMATION:**

Does anyone in your household have an allergy to perfumes? \_\_\_Yes \_\_\_No  
(We spray the dogs with a nice-smelling conditioning spray before they go home)

Does your dog need to be given medications? \_\_\_\_ Yes \_\_\_\_ No

If yes, please describe and give detailed instructions.

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Does your dog have any physical limitations, allergies, or health problems? \_\_\_\_ Yes \_\_\_\_ No  
If Yes, please explain:

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Has your dog been sick recently? \_\_\_\_ Yes \_\_\_\_ No If yes, please explain.

**PET BEHAVIOUR:**

Does your dog like: *Children? Men? Women? Strangers?*

Has your dog ever been to dog daycare before? \_\_\_Yes \_\_\_ No

If so, was it a positive experience? \_\_\_\_Yes \_\_\_\_No

Has your dog ever had any formal obedience training? \_\_\_ Yes \_\_\_ No  
If yes, what type? Where? And When?

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How does your dog react to puppies? (if your dog is not a puppy anymore)

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**HAS YOUR DOG EVER:** Scaled a fence? \_\_\_\_ Yes \_\_\_\_ No If Yes, what type of fence & height? \_\_\_\_\_

Growled at someone? \_\_\_\_\_ Bitten someone? \_\_\_\_\_

Reacted negatively when someone took food or toys away? \_\_\_\_\_

Is your dog anxious around or frightened by any particular....

Noises? \_\_\_\_\_ Actions? \_\_\_\_\_ Objects? \_\_\_\_\_

**DOES YOUR DOG HAVE PROBLEMS IN FOLLOWING AREAS:**

Mouthiness (chews on your hands, clothing) \_\_\_\_\_

Housetraining \_\_\_\_\_ Barking \_\_\_\_\_

Digging \_\_\_\_\_ Chewing / Destructiveness \_\_\_\_\_

Coprophagia (eating his/her or other dogs feces) \_\_\_\_\_

Separation Anxiety \_\_\_\_\_ Jumping \_\_\_\_\_



## OVERNIGHT DOG WAIVER FORM

### Agreement to Waive Liability, Assume Risk, and Hold Harmless On Overnight Stays

Before signing this Agreement please read **very carefully**. This is because, if accident, injury or death were to occur in connection with your participation in your dog's overnight accommodation & care with UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP, you will (by signing this Agreement) be giving up legal rights or defenses that you might otherwise have.

IN RETURN FOR THE BENEFITS THAT I WILL RECEIVE FROM "UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP". I AGREE THAT:

- A. I ASSUME ALL RISKS OF INJURY, DEATH OR DAMAGES AS MAY OCCUR WHILE LEAVING MY DOG IN THE OVERNIGHT AND DAYCARE OF "UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP"
- B. I RELEASE "UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP." FROM ALL CLAIMS THAT I MIGHT HAVE AGAINST "UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP." FOR INJURY, DEATH OR DAMAGES RESULTING FROM MY PARTICIPATION IN LEAVING MY DOG IN HER / THEIR CARE.
- C. I WILL HOLD "UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP." HARMLESS FROM ANY CLAIMS FOR INJURY, DEATH OR DAMAGES RESULTING FROM MY PARTICIPATION IN LEAVING MY DOG IN HER / THEIR CARE. I UNDERSTAND THAT THIS AGREEMENT SHALL APPLY EVEN IF THE INJURY, DEATH OR DAMAGES RESULT FROM "UPTOWN DAWG CORP AND / OR ANY SHAREHOLDERS OF UPTOWN DAWG CORP." ACTIVE OR PASSIVE NEGLIGENCE.
- D. CHECK-INS ARE NO LATER THAN 2PM. CHECK-OUTS ARE 2PM. ADDITIONAL CHARGES APPLY FOR LATER CHECK-INS OR LATER CHECK-OUTS. ALSO ADDITIONAL CHARGES WILL APPLY FOR A CHECK-IN ANY TIME BEFORE SCHEDULED BUSINESS HOURS.

I have read and understand the above wavier.                      YES                           NO    

Dog's Name: \_\_\_\_\_

Parent's Name: \_\_\_\_\_

Parent's Signature: \_\_\_\_\_

Date: \_\_\_\_\_



## UPTOWN DAWG VET RELEASE FORM

In the event that my dogs appear to be ill, injured, or at significant risk of experiencing a medical problem at the start of the service or while in the care of **Uptown Dawg**, I, \_\_\_\_\_, give permission to **Uptown Dawg** to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinarian or emergency clinic may administer the proper medical attention necessary during which I, or other persons listed below, will be contacted for further approval of additional medical procedures. If **Uptown Dawg** is unable to get to my preferred veterinarian and/or emergency clinic in a timely fashion, they may take my dogs to the veterinarian and/or emergency clinic deemed acceptable by **Uptown Dawg**. I agree to allow **Uptown Dawg** to use their best judgment in handling these situations, and I understand that **Uptown Dawg** and its staff assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s). I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time **Uptown Dawg** cares for one or more of my pet(s). I understand that this agreement applies to each of the pet(s) within **Uptown Dawg** care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animal(s) that will be scheduled to receive **Uptown Dawg** services.

Dog's Name: \_\_\_\_\_

Parent's Name: \_\_\_\_\_

Parent's Signature: \_\_\_\_\_

Date: \_\_\_\_\_